

PANAMA ADMINISTRATIVE CENTER STRATEGIC MAP (2015 – 2020)

Professional Advice to Clients

Vision
To be a service center of excellence, providing timely advice and support in resource management and operations and being a strategic partner of the Panamanian Government for the protection of migrants' rights.

Mission
To provide excellent services to our global customers, donors and counterparts through motivated and committed professionals and specialists offering high-quality and timely advice to ensure continuity, efficiency and transparency of IOM's operations in order to maintain credibility on IOM's work and commitment to migrants' wellbeing and rights.

Value Proposition

To establish a procurement and logistics hub	To generate processes of institutional knowledge	To install a learning resources hub in Panama
To strengthen capacities in management of electronic record and software development	To strengthen the IT hub in Panama to provide value-added services	Technical Cooperation on Migration Issues to the government of Panama

Management

To improve visibility of PAC through service provision	To consolidate relationship between IOM and its strategic partners
--	--

Resources

To strengthen the PAC staff capacities and knowledge	To manage Financial Resource to ensure sustainability of PAC
--	--